



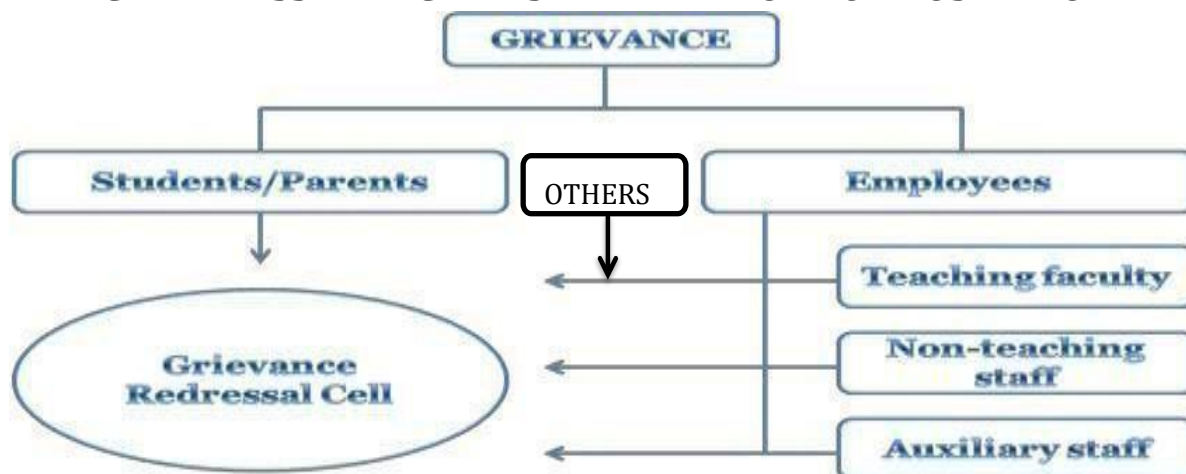
THE S D VIDYA SCHOOL, AMBALA CANTT

GRIEVANCE REDRESSAL MECHANISM

OBJECTIVES

- To ensure a fair, impartial and consistent mechanism for redressal of varied issues faced by the stakeholders.
- To uphold the dignity of the School by promoting cordial Student-Student relationship, Student-teacher relationship, teacher-teacher relationship;
- To develop a responsive and accountable attitude among the stakeholders, thereby maintaining a harmonious atmosphere in the School campus;
- To ensure that grievances are resolved promptly, objectively and with sensitivity and in complete confidentiality;
- To ensure that the views of each grievant and respondent are respected and that any party to a grievance is neither discriminated against nor victimized;
- To advise stakeholders to respect the right and dignity of one another, and not to behave in a vindictive manner towards any of them for any reason.

GRIEVANCE REDRESSAL MECHANISM IN RELATION TO THOSE INVOLVED



GRIEVANCES REDRESSAL COMMITTEE

A high-power committee handles the function of remedying of grievances. It is guided by the principles of natural justice while redressing the grievances. The committee will consider only formal grievances, received via email at thesdvidyaschool@gmail.com or info.ambala@sdvidyaschool.in or in person, and put its best efforts in order to arrive at a right decision/amicable solution expeditiously.

GRIEVANCE REDRESSAL COMMITTEE MEMBERS

As per guidelines issued vide CBSE's circular dated 12.09.2017, committee for redress of grievances has been set up with the following members:

S. No.	Name of the members	Designation
1	Ms. Bhavna Bhanot	Principal
2	Ms. Bharti Sehgal	Coordinator- Senior Wing
3	Ms. Anu Chaudhary	Coordinator- Middle Wing
4	Ms. Neeru Duggal	Coordinator- Primary Wing
5	Ms. Amy Jain	Coordinator- Toddlers' Wing
6	Ms. Deepika	Counsellor
7	Mr. Parminder Sachdeva	Discipline Coordinator
8	Ms. Dhaneshwari	Teacher